

2018-2021 *Strategic Plan*



Vision

Authentic and meaningful participation in community for all. All Members of community are valued, respected and treated with dignity.

Mission

Empowering people with developmental disabilities to reach their full potential.

Values

Support and Encourage

Supports are provided in a way that people are encouraged to grow to their maximum potential

Dignity and Respect

All people have the right to be valued and treated with respect and dignity and each person has a duty to extend those rights to others

Inclusive

All people actively participate in and contribute to their community

Personal Choice

People are provided with information to make meaningful choices to exercise their right to pursue their interests

Quality Service

People are provided with supports that achieve a level of service excellence that meets the highest standard for quality of life

Integrity and Trust

People are involved in relationships that are honest, encourage growth and ensure accountability



Strategic Directions

Advance our service model toward person directed supports

- Person directed principles are embedded in all we do
- Engage family and community to support together
- Provide supports and services to include a broad range of individuals from youth to end of life
- Creatively address transportation issues within Quad County's catchment area
- Redefine the employment model to focus on skill development and employer engagement

Focus on community development and partnerships

- Develop and implement a comprehensive communication strategy
- Sustain and develop community partnerships
- Increase volunteer involvement

Develop a long-term sustainability plan

- Foster staff and organizational health
- Develop a leadership succession plan
- Develop a 5-10 year business plan

Implement effective technologies

- that engages and supports individuals
- that improves efficiency for staff
- that improves communication
- that includes individuals record management system

