



We're excited to have over 80% of staff and individuals fully vaccinated and there are more to come!

## We want to hear from you!

Have ideas for a community program or questions about services and supports we provide? There are lots of ways to connect.



[info@quadcounty.ca](mailto:info@quadcounty.ca)



**FACEBOOK PAGE:**  
Quad County  
Support Services



**NEW WEBSITE:**  
[quadcounty.ca](http://quadcounty.ca)



**EVENTS:**  
[quadcounty.ca/events](http://quadcounty.ca/events)

## COVID - Update

I know many of us are excited to see restrictions easing in Ontario. After months of limited social interactions, we are all enjoying a summer where we can get out and meet up with our family and friends.

It's heartwarming to see individuals reconnecting with family members they haven't been able to see in a long time as well as getting together with friends to share a meal and have some fun. Our focus this summer is supporting those connections that have been missed for many months.

By the end of July, we anticipate the majority of individuals we support and staff who've received their first dose of the COVID vaccine will be fully vaccinated. This, along with the fact we remain at zero COVID cases, is something to celebrate!

We are continuing to keep a close eye on the restrictions to see what they mean for our organization and individuals.

*I wish everyone a summer filled with relaxation and reconnection.*

*Linda Long, Executive Director*





# Spotlight:

Find more pictures on our Facebook page and follow us to be part of the Quad County community!



**FACEBOOK PAGE:**  
Quad County Support Services

*We're regularly posting on Facebook photos!  
We encourage you to follow, comment and help  
grow our Facebook 'Quad Community'.*



# Saying hello, goodbye and a new role – staffing changes at QCSS

It's hard to believe we're half way through summer. As we head towards the fall, we have some staffing changes I want to share and celebrate with you.

These include the retirement of Regina Sheere, a new role for Norine Letourneau and the addition of a new team member, Madison Stocking.



**Regina Sheere,  
Financial Administrator**

Regina has been a key member of QCSS for 33 years and has gone through a number of transitions. She said she will miss the wonderful relationships she's made over the years, as well as the laughter and personal satisfaction from her financial work. But most of all, she will miss the people – the amazing staff and individuals. But thanks to Glencoe being a small town, our paths will continue to cross.

In her retirement, Regina plans to spend time supporting her daughter and granddaughter as well as travelling with her husband. Being in control of her time, she may just write her great

novel, poetry or short story collections.

We wish her well on her new journey!



**Norine Letourneau,  
Financial Associate**

While I've greatly enjoyed Norine's support as an administrative assistant, she is taking on a new role as financial associate. I know she's looking forward to the new challenges, skills, responsibilities as well as growing with the organization.

When asked what her favourite thing is about QCSS, she couldn't pick just one. Norine noted that everyone cares, is supportive, willing to help and to provide their experience to meet goals. She's also been very impressed with how creative staff have been to involve the individuals we support during the pandemic.

Like many of us, she's excited about the changes in technology and seeing how it affects the organization for the better.

We are excited for your new role!



**Madison Stocking,  
Administrative Assistant**

I'm happy to welcome our new team member – Madison. In addition to taking over Norine's duties, Madison will also be taking on communications responsibilities such as managing our Facebook page and website.

Madison recently graduated from Laurier University with a degree in Human Rights and Human Diversity and lives in Thamesville. She will be working three days a week for us.

She's excited to see where all the changes are going and how QCSS can further adapt to the current situation. Being fresh out of school, she brings a new perspective as we map out our future.

You will be hearing more from Madison in the coming weeks on processes and changes to our Facebook page and newsletter.

Welcome Madison to the team!

*Finally, thank you to each of you for your ongoing commitment and hard work. I'm so proud and impressed of the team we have!*



# New communications tools to stay in-touch

This last year has been a time of change. While some of the change has been bumpy as we adjusted to various restrictions, it has also opened up opportunities for new ways to connect.

With all of us spending more time online than ever before, we decided it was time to reassess how Quad County Support Services communicates with families, staff and our community.

## This includes:

- fresh, new website
- streamlined newsletter
- increased presence on Facebook
- virtual programs
- ...and more

Wanting our website to be the main place to get information, we created a new site that

is more user friendly. On our website you'll find a calendar of upcoming events, information on the supports we offer, COVID updates, career information, ways to donate and more. You can also sign up to receive updates from the organization.

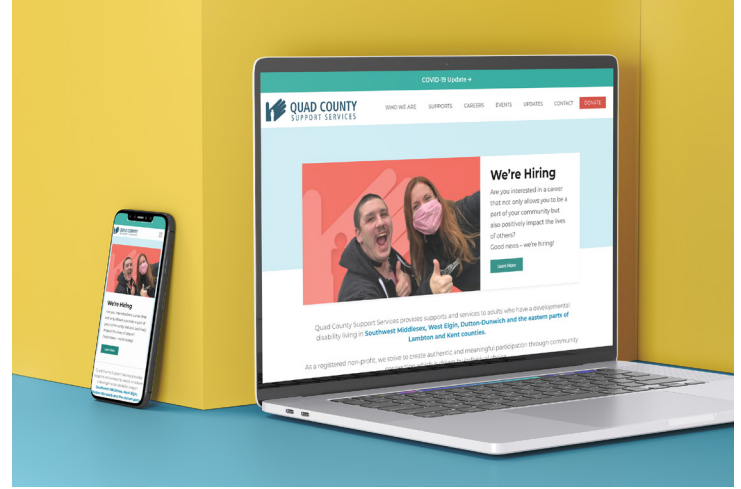
Another change we've made is launching a streamlined newsletter with a focus on sharing key information for the upcoming month. We are slimming down our newsletter to 3-4 pages so it's easy to read.

With the addition of Madison Stocking to our team, we're able to increase our presence on Facebook. Looking to ensure photos of activities are shared in a timely manner, these will now be featured on our Facebook page instead of

in our newsletter. If you want to see what's happening, check out our Facebook page.

Finally, in the absence of in-person connection, our staff and community has put together some amazing virtual programs for individuals we support. From cooking classes to craft workshops to exercise nights, there's something for everyone. As we transition to more in-person interactions, we expect some of our popular virtual programs will continue.

We are excited about the new ways we'll be communicating that provide a number of ways to share information with our community.



## Update on community supports

It's hard to believe it's been 33 years since Jeff Giles joined

Quad County Support Services. For those of you who don't know, Jeff retired on June 11.

While Jeff's role evolved over the years, from Manager of Opportunity Workshop to Manager of Day Programs, his commitment and

strong connection to individuals we support stayed strong. Particularly individuals living with their families in community.

In these roles he helped many individuals on their path to independence, finding opportunities for volunteering, employment and moving into independent living.

As part of the many changes brought about by COVID, we are

currently restructuring how we support individuals to best meet their individual needs.

While we work through these changes, we encourage you to contact Lyn Stevenson or Kali Zwambag, Managers of Residential Services, if you have any questions. They can be reached at 519-282-4558 or emailing [residential@quadcounty.ca](mailto:residential@quadcounty.ca).