



We want to hear from you!

Have ideas for a community program or questions about services and supports we provide? There are lots of ways to connect.



info@quadcounty.ca



FACEBOOK PAGE:Quad County Support Services



WEBSITE: quadcounty.ca



EVENTS: quadcounty.ca/events

Making the best of chilly days

It's been a cold start to the new year, but that hasn't slowed down the people we support or our staff. Our Facebook page has been full of photos of people experiencing new opportunities, participating in activities that make their life meaningful and having fun! It's been great seeing all the holiday activities, parties and adventures.

Christmas cheer

While we'll always be dealing with various illnesses in the community, thankfully everyone stayed healthy so we could hold our annual Christmas potluck in December. It was a fun event, with lots of yummy treats, laughter and connections. After having to cancel last year's event due to illness, we appreciated this year's event even more.

I want to give a big thank you to Gord Walker and Laurie Pfeiffer (Lou Lou) who hosted the Christmas brunch at the Palace Restaurant. This was another well attended event that brought our community together.





Each Christmas, we deliver personalized gift bags to the individuals we support. Thank you to community members and businesses who donated to make this possible, and to our staff who assembled and distributed the boxes.

Building for the future

There's a lot of work underway to grow our agency. We recently held our first job fair. The results exceeded our expectations.

We're also continuing to reimagine our agency. While looking forward, we're being mindful to not lose sight of our vision, mission, values and strategic objectives. While this can be difficult during tumultuous and worrying times, it helps keep us grounded.

A key focus for 2025 is on supporting individuals in a more person-directed manner. We'll be working with individuals and our staff to continue to ensure individual voices are heard and respected.

Kindness and gratitude

We have some fun events in the coming weeks. In addition to celebrating Valentine's Day, we'll also be looking for ways to show kindness and care to others.

I would like to end by expressing my gratitude to our community for their support and partnerships, as well as our staff for their dedications to the individuals we support. These actions are vital to creating truly inclusive communities. Thank you!

Linda Long Executive Director

Upcoming Events:



February 14Valentine's Day



March 21 World Down Syndrome Day



April 2World Autism
Awareness Day



Spotlight:

A fun winter of connecting!





















Christmas bags:

Thank you to the community members and businesses for your donations, allowing us to create customized Christmas bags for the individuals we support.







Supportive workplace in action

Mike and Grace's No Frills in Glencoe has long been a supporter of Quad County Support Services. They take part in World Down Syndrome Day, setting up displays and showcasing their wacky socks. They also donate to our Christmas baskets and other programs.

If you've shopped at our local No Frills, you may have seen Ivan Ward hard at work. At age 16, Ivan started at the grocery store as part of his work experience program at Glencoe District High School. He continued his work placement for five years, including summers as a member of our Youth Transition Program.

During his placement, he received job coaching from his educational assistants, teachers, Quad County staff and his No Frills coworkers.

Upon graduating from high school, Ivan applied for a part-time position at No Frills and was hired! He has truly found a place he can thrive.

Ivan enjoys being part of a team and takes pride in his work – whether it's stocking shelves, helping customers or performing other duties.



Not having a driver's license and living out of town, Ivan reached out to his friend Matt St. Onge. Matt drives Ivan to and from work. And on the days that he can't drive, staff or community members pitch in to help.

Ivan's story is a powerful reminder of the impact of inclusion and opportunity. With the right supports, individuals can accomplish so much and make meaningful contributions to their communities.

Ivan's success at Mike and Grace's No Frills is a result of his hard work, perseverance and the inclusive environment provided by the store's staff.

Thank you to No Frills for your continued support in providing individuals with developmental disabilities an opportunity to succeed in the workplace. We're deeply grateful for the support and opportunities provided by No Frills.

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