





We want to hear from you!

Have ideas for a community program or questions about services and supports we provide? There are lots of ways to connect.



info@quadcounty.ca



FACEBOOK PAGE: Quad County Support Services



WEBSITE: quadcounty.ca



EVENTS: quadcounty.ca/events

Springing into action



Like you, I'm happy to see the beginnings of spring. If you follow our Facebook page, you've seen lots of photos of the people we support keeping busy and getting outside, even when the weather wasn't always the best.

Celebrating diversity

It's been a busy few months for us. In March, we celebrated World Down Syndrome Day. I was pleased to see so much community involvement.

Many of the stores in Southwest Middlesex and West Elgin were Rockin their Socks. There were some wonderfully creative window displays.

Our wacky socks, inspired by Katie's design, were a huge hit. We sold our last pair!

Special thanks for Darlene for connecting with local businesses and helping make this a truly community event.

In March we also celebrated International Women's Day. We gathered to share our achievements and what we're most proud about. These stories were captured in art. We created two beautiful storyboards that remind us of the impact and strength

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women have inspired. Thanks to Heather and Colleen for your creativity.

On April 2, we marked World Autism Acceptance Day. We highlighted some of the successes of individuals we support and enjoyed a great presentation by Matthew.

May is Community Living Month. While we don't have Community Living in our name, we do support the values of Community Living Ontario. This includes being committed to authentic community inclusion for individuals with intellectual disabilities.

The month will be filled with activities, starting with the lighting of the Glencoe train station, turning it green and blue, the colours of Community Living.

Staffing changes

It's always sad when someone leaves our agency. We recently said goodbye to Norine Letourneau who's been an integral part of Quad for almost 30 years. She was the smiling face that greeted you when you came into our office.

We welcome Jamie Weese, our new administrative assistant. Jamie will be working between the Glencoe office and our administrative office, so there will be opportunities for everyone to get to know her better.

Staff development

Recognizing the importance of our staff, we're looking forward to the return of Cynthia Lockrey who will be hosting a full day of workshops. Cynthia will be asking staff to reflect on their personal experience working through a pandemic, the changes that have been made to how we support people based on their personal interests as well as how we can continue to provide meaningful supports to individuals, families and each other.

We always enjoy Cynthia's workshops as she combines her lived experience as a mom and sister of two autistic individuals with her career as a professional communicator. She understands the importance of the work we do and shares practical tips for staff to implement.

On a technology front, we're looking to update more of our systems to meet the demands of an online world. These changes will allow us to be more flexible and efficient.

Warmer days

As we enter May, I'm looking forward to warmer weather. I always love seeing how people are achieving their goals and enjoying new opportunities and experiences. I encourage you to follow our Facebook page to see all the fun individuals are having.

Linda Long Executive Director

Spotlight: A busy spring of activities



FACEBOOK PAGE: Quad County Support Services















Celebrating World Down Syndrome Day!

We're so grateful for our community support. It was great seeing businesses and stores decorating their windows, and school kids, community members, staff and the people we support wearing their wacky socks.











Saying goodbye and hello



Norine Letourneau

For almost 30 years, Norine has been a familiar face at Quad. Over her career, she's held many roles, including direct support professional, administrative assistant and finance associate.

She's always had a friendly smile, been eager to help out where needed and loved interacting with the people we support. This makes it bittersweet to say goodbye.

Norine made the difficult decision to retire, but is looking forward to pursuing her other interests – spending time with her grandchildren, travelling, crafting and gardening.

Norine will be missed but we look forward to hearing about her new adventures.

Jamie Weese

With Norine's retirement, we welcome Jamie in the role of administrative assistant. Jamie is a lover of animals with 3 dogs and 10 chickens that she loves taking care of.



In her free time, you can find her taking exercise classes at the gym in Glencoe or going for a run. She also loves to bake and garden, often sharing the fruits of her labour with the people she cares about.

Welcome to Quad Jamie!

Annual Tartan Days pancake breakfast

Saturday, July 19 Glencoe Legion

Mark your calendars to join us as we serve up breakfast as part of Glencoe's Tartan Days.

quadcounty.ca